UM and Case Management Program Build Consulting

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What to have ready

Gather what exists; missing items become part of the build.

- A list of your lines of business (Medicare Advantage, Medicaid managed care, commercial or delegated), since each carries different timeframes (42 CFR 422.568 [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.568]; 42 CFR 438.210 [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=438&section=438.210]).
- For MA: your UM committee roster, showing the medical director who leads it and the composition 422.137(c) requires (42 CFR 422.137(a) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.137]).
- For MA: every UM and prior authorization policy in use, with the date the UM committee approved it (42 CFR 422.137(b) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.137]).
- For MA: the minutes of the committee's most recent annual review of all UM policies (42 CFR 422.137(d)(1) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.137]).
- Your current organization determination procedure (42 CFR 422.566(a) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.566]).
- A roster of the physicians and other health care professionals who review potential adverse medical necessity decisions, with their fields of expertise (42 CFR 422.566(d) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.566]).
- Your current standard decision timeframes and the list of MA items subject to the 422.122 prior authorization rules (42 CFR 422.568(b)(1)(ii) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.568]).
- For Medicaid managed care: the state-established timeframes in your contract and the start date of your rating period (42 CFR 438.210(d)(1)(i)(B) [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=438&section=438.210]).
- Your current determination letters and notices, to be checked against the procedure they carry out (42 CFR 422.566 [https://www.ecfr.gov/api/renderer/v1/content/enhanced/current/title-42?part=422&section=422.566]).