Social Care Network Provider Readiness Consulting

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What to have ready

Each item ties to the SCN Operations Manual (Version 9, August 12, 2026) or the NYSDOH pages cited.

- Your executed contract with each Lead Entity; "HRSN providers can join more than one SCN" (NYSDOH [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/hrsn_svs_prov.htm]).
- The version of the Operations Manual your contract references (Operations Manual v9 [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/docs/operations_manual.pdf]).
- Training completion records for staff, since providers must "Complete training (provided by Lead Entities)."
- Your access to and use of the SCN IT platform, or the interoperable platform and QE arrangement you plan to use (OHIP memo, July 11, 2025 [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/navigating_reimbursement.htm]).
- Your member consent form and process for sharing information and screening results with the SCN (Operations Manual v9 [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/docs/operations_manual.pdf]).
- Confirmation your screening uses "the Accountable Health Communities (AHC) screening tool" (NYSDOH [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/index.htm]).
- Your referral workflow and how a referral is closed, matching the "closed-loop referral system" NYSDOH describes.
- A list of the HRSN services you provide, since joining requires "at least one health-related social needs service."
- A map of your current funding sources. OHIP's July 11, 2025 memo to Lead Entities and Health Homes states that "NYHER funding for HRSN services may not replace funding from other local, state, or federal programs" (OHIP memo [https://www.health.ny.gov/health_care/medicaid/redesign/sdh/scn/navigating_reimbursement.htm]); whether and how that applies to your organization's own funding is for your Lead Entity to say.
- Current intake and service records, and names of your technology and billing contacts.