Ryan White Clinical Quality Management (CQM) Program Consulting

Last reviewed October 2026 · https://www.integralhs.com/ryan-white-clinical-quality-management-program

What to have ready

Gather these before the first working session. Each item ties to PCN 15-02 (updated September 1, 2020, HRSA [https://ryanwhite.hrsa.gov/sites/default/files/ryanwhite/grants/pcn-15-02-cqm.pdf]) or to your award.

- Your notice of award and its terms, which govern alongside the PCN.
- Your current clinical quality management plan, or notes toward one, checked against the PCN's list: "infrastructure, priorities, performance measures, quality improvement activities, action plan with a timeline and responsible parties, and evaluation of the CQM program."
- A description of your CQM infrastructure (committee, roles, meeting records), the first of the PCN's three "necessary components."
- Service category utilization data, so you can see which categories reach "greater than or equal to 50% of the recipients' eligible clients."
- Your current performance measures, at least two for each such category.
- Your process to "collect and analyze ... performance measure data at least quarterly," with the last four quarters of results if you have them.
- Records of current quality improvement activity, since the PCN expects it "within at least one funded service category at any given time."
- Each written subrecipient agreement, read for the CQM capacity, resources and program duties the PCN says those agreements identify.
- How you exchange performance and improvement data with subrecipients, the recipient responsibility the PCN describes.
- For Part A and Part B, a breakdown of CQM costs against the cap, with grant administration activities such as "monitoring of subrecipients, and compliance with audit requirements" kept separate, since the PCN says they are "not CQM activities."