Patient Safety Organization Formation and Listing Readiness

Last reviewed October 2026 · https://www.integralhs.com/patient-safety-organization-listing

What to have ready

Each item ties to 42 CFR Part 3 (current eCFR text, read October 2026) or AHRQ's PSO pages as cited.

- An eligibility check against 42 CFR 3.102(a). Paragraph (a)(2) bars health insurance issuers (and their units, and entities they own, manage or control) and entities that accredit or license health care providers, oversee or enforce health care regulation, act as agents of such entities, or operate a government patient safety reporting system that providers are required by law to report to; a component of the (a)(2)(ii) entities may seek listing as a component PSO under (a)(2)(iii) (3.102(a) [https://www.ecfr.gov/current/title-42/chapter-I/subchapter-A/part-3/subpart-B/section-3.102]).
- Written policies and procedures "to perform each of the eight patient safety activities" listed in 42 CFR 3.20 (3.102(b) [https://www.ecfr.gov/current/title-42/chapter-I/subchapter-A/part-3/subpart-B/section-3.102]).
- Procedures for "The maintenance of procedures to preserve confidentiality" (3.20 [https://www.ecfr.gov/current/title-42/chapter-I/subchapter-A/part-3/subpart-A/section-3.20]).
- Security controls for "The provision of appropriate security measures" (3.20).
- Staffing records that support "The utilization of qualified staff" (3.20).
- A described patient safety evaluation system, covering "Activities related to the operation of a patient safety evaluation system" (3.20).
- A prospective authorized official who is "legally authorized to complete the Certification for Initial Listing Form on behalf of the entity seeking listing as a PSO" (AHRQ, Submit Certification [https://pso.ahrq.gov/become/submit-certification]).
- A plan for "2 bona fide contracts, each of a reasonable period of time, each with a different provider" in each 24-month period (3.102(b)(2)(i)(C)).
- A listing calendar: the three-year listing term (3.104(e)(1)) and the continued listing certification due "no later than 75 days before the expiration" (3.102(a)(3)).