Integral Healthcare Solutions

Health Center FTCA Deeming Readiness Consulting

Last reviewed October 2026 · https://www.integralhs.com/ftca-deeming-readiness

What to have ready

Each item below ties to Chapter 21 (date last reviewed December 2025) or PAL 2026-01 (February 3, 2026).

- Your policies and procedures "to reduce the risk of malpractice and the risk of lawsuits" (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Credentialing and privileging files that meet Compliance Manual Chapter 5 (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Quality improvement and assurance records that meet Compliance Manual Chapter 10 (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Evidence of "Risk management across the full range of health center health care activities" (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Records of "Health care risk management training for health center staff" (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Your completed quarterly risk management assessments (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Your annual risk management report to the board (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- The name of the person who "oversees and coordinates the health center's health care risk management activities," and proof that person "completes risk management training annually" (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- A claims procedure under which "Any service-of-process/summons that the health center or its provider(s) receives relating to any alleged claim or complaint is promptly sent to the HHS Office of the General Counsel, General Law Division" (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Your plain-language patient notice that the center "is a deemed Federal PHS employee," shown on your website, in promotional materials or in a patient-visible area (Chapter 21 [https://bphc.hrsa.gov/compliance/compliance-manual/chapter21]).
- Your current private malpractice policy. Applicants "should therefore maintain private malpractice insurance until they receive an NDA from HRSA" (PAL 2026-01, pp. 6-7 [https://bphc.hrsa.gov/sites/default/files/bphc/data-reporting/cy-2027-ftca-health-center-pal.pdf]).
- Named EHBs contacts who can answer HRSA requests quickly. "If the requested information is not submitted within 10 business days of notification, the FTCA deeming application may be considered incomplete and voided" (PAL 2026-01, p. 6 [https://bphc.hrsa.gov/sites/default/files/bphc/data-reporting/cy-2027-ftca-health-center-pal.pdf]).