DirectTrust MSO Accreditation Consulting

Last reviewed October 2026 · https://www.integralhs.com/directtrust-mso-accreditation

What to have ready

This list ties to DirectTrust's accreditation process page (DirectTrust, The Accreditation Process, opened October 3, 2026, accreditation.directtrust.org/about/accreditation-process), its Management Service Organizations program page (DirectTrust, Management Service Organizations, opened October 3, 2026, accreditation.directtrust.org/programs/management-service-organizations) and its fee schedule (DirectTrust, Apply, opened October 3, 2026, accreditation.directtrust.org/apply). The criteria text (Management Service Organization v5.1) governs. Check each item against your copy.

1. A copy of the Management Service Organization v5.1 criteria, requested from DirectTrust.
2. A signed Accreditation Program Agreement.
3. A Financial Attestation of your organization's revenue. DirectTrust prices by program, location and revenue level.
4. A list of the administrative and hosted technology services you provide, and to which practices.
5. For any electronic health record system you provide, documentation of how PHI is stored, accessed and transmitted.
6. Privacy and confidentiality policies.
7. Security policies and the technical documentation behind them.
8. Records of technical performance.
9. Written business processes and a description of staffing and other resources.
10. Evidence that your documented practices are carried out, for the location review.