DirectTrust Medical Biller Accreditation Consulting

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What to have ready

This list draws on DirectTrust's published process (DirectTrust, The Accreditation Process, opened October 3, 2026, accreditation.directtrust.org/about/accreditation-process) and its public program description (DirectTrust, Healthcare Networks, opened October 3, 2026, accreditation.directtrust.org/programs/healthcare-networks). The criteria text (Healthcare Network for Medical Billers v5.1) governs. Check each item against your copy.

1. A copy of the Healthcare Network for Medical Billers v5.1 criteria, requested from DirectTrust (DirectTrust, Healthcare Networks, opened October 3, 2026, accreditation.directtrust.org/programs/healthcare-networks).
2. A signed Accreditation Program Agreement (DirectTrust, The Accreditation Process, opened October 3, 2026, accreditation.directtrust.org/about/accreditation-process).
3. A Financial Attestation of your organization's revenue (DirectTrust, The Accreditation Process, opened October 3, 2026, accreditation.directtrust.org/about/accreditation-process). DirectTrust sets fees by program, location count and revenue level (DirectTrust, Apply, opened October 3, 2026, accreditation.directtrust.org/apply).
4. Security and privacy policies, covering cyber security and confidentiality.
5. Disaster recovery, business continuity and contingency plans.
6. Service-performance records: transaction response times, systems availability and escalation procedures.
7. Intrusion detection and response procedures and records.
8. Evidence that your documented practices are carried out, for the location review (DirectTrust, The Accreditation Process, opened October 3, 2026, accreditation.directtrust.org/about/accreditation-process).